

1 **Q. In reference to Schedule “B”, page 8 of 82, on information systems, please provide a**  
2 **comparable chart, on one page, for the years 1993 up to and including 2003.**

3  
4 A. The table on page 2 of 2 contains a summary of annual capital expenditure budgets for  
5 projects included in the Information Systems category for the period 1997 to 2003  
6 inclusive. Some projects for years prior to 2003 have been re-categorized to permit  
7 reasonable comparability, year over year.

8  
9 Due to changes in the presentation format of past capital budgets, comparable  
10 information for the 1993 to 1996 period is not readily available.

## Newfoundland Power Inc.

Summary of Annual Capital Expenditure Budget - Information Systems  
(1997 - 2003)

(000s)

Category	1997	1998	1999	2000	2001	2002	2003
Application Enhancements	\$ -	\$ -	\$ 964	\$ 974	\$ 657	\$ 702	\$766
Application Environment	-	100	565	1,271	480	670	755
Customer Service System Study	-	-	-	-	-	-	170
Facilities Management	-	86	99	-	-	939	562
Network Infrastructure	-	-	208	201	-	-	542
Operations Support Systems	-	-	-	-	-	1,322	383
Outage Management	-	-	-	-	-	-	284
Personal Computer Infrastructure	1,054	1,305	1,268	936	473	654	634
Shared Servers Infrastructure	-	825	673	303	575	689	1,411
Internet	-	129	100	79	109	113	-
Business Support Systems	-	-	-	-	1,163	590	-
Handheld Meter Reading System	-	-	-	-	-	619	-
Infrastructure Environment	-	-	-	175	162	-	-
Disaster Recovery	-	-	-	208	-	-	-
Year 2000	-	157	297	-	-	-	-
Technical Environment Migration	1,000	639	-	-	-	-	-
IVR System	-	198	-	-	-	-	-
Total	<u>\$ 2,054</u>	<u>\$ 3,439</u>	<u>\$ 4,174</u>	<u>\$ 4,147</u>	<u>\$ 3,619</u>	<u>\$ 6,298</u>	<u>\$ 5,507</u>